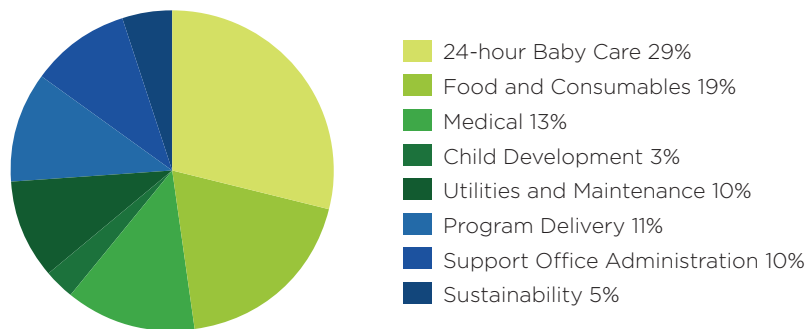


IMPACT OF YOUR BABY WATOTO SPONSORSHIP

Thank you for your generosity. Some of our babies come to us with serious medical conditions, or have been abused or neglected and suffer from physical and emotional trauma. Others just need lots of cuddles, clean diapers, warm milk and a nanny who loves them. Whatever their situation, your generosity helps give hope and a bright future to all of our precious little ones.

While Baby Watoto sponsorship is not for a specific child, your support helps us provide the critical care every baby needs to grow up healthy and whole.

This chart shows a breakdown of your sponsorship at work:



SPONSORSHIP TERMS OF SERVICE

COMMITMENT TO PRIVACY

Watoto respects the privacy of our sponsors, as well as that of the babies, children and mothers in our care. Each person has a right to be treated courteously, fairly and have their privacy protected, and we are committed to ensuring this happens.

Personal information is given in good faith by sponsors and donors, and will only be used to maintain or enhance their relationship with Watoto and the baby, child or mother they sponsor.

Similarly, Watoto protects our babies, children and mothers, providing only information deemed necessary and appropriate to foster the relationship with their sponsors.

PROTECTING YOUR INFORMATION

Watoto has procedural, physical and electronic safeguards to secure the personal information of our sponsors.

- We verify the security and privacy provisions of other organizations to whom we provide information about sponsors, including our bank, merchant services and mailing services (as applicable).
- We do not trade, share, rent or sell information that you provide to us with other organizations.
- Sponsors' personal information, whether collected on paper, stored on a database, or recorded on other means, will be collected and managed appropriately. Safeguards have been put in place to ensure this under the General Data Protection Regulation (GDPR).
- Secure Socket Layer (SSL) Encryption is used when collecting or transferring credit card information via the internet, ensuring a secure environment for the transfer of your confidential data from your browser to our financial institution using the latest encryption technology.

CORRECTING YOUR INFORMATION

Watoto is committed to keeping our records up to date, ensuring sponsors are able to easily update their personal information as needed.

When needed, our Watoto staff will clearly identify themselves when contacting sponsors, and all letters and marketing materials will contain the Watoto logo and contact details.



SPONSORSHIP TERMS OF SERVICE (CONTINUED)

RATES AND PAYMENTS

Sponsorship payments may be made monthly or annually. Here are the rates by country:

RATE PER MONTH: US \$38 / CAN \$41 / UK £23 / AUS \$43 / NZ \$48 / NO Kr 300 / SE Kr 300 / NL €29

RATE PER YEAR: US \$456 / CAN \$492 / UK £276 / AUS \$516 / NZ \$576 / NO Kr 3600 / SE Kr 3600 / NL €348

Unless other arrangements are made with our Watoto Global Support Office in the region where your sponsorship is administered, the sponsorship payment amount will be charged to your credit card monthly.

To make a sponsorship payment, you may:

- Pay by Visa, MasterCard or American Express
- Pay by direct debit from your checking or savings account
- Pay by check

For other payment options, please contact the Watoto Global Support Office in the region where your sponsorship is administered. All sponsorship payments are tax deductible. You will receive a statement at the end of the financial year for tax purposes.

NOTE: If you're in the UK, Gift Aid is reclaimed by the charity from the tax you pay for the current tax year. You will need to provide us with your address to identify you as a current UK taxpayer for these purposes.

REFUND POLICY

Sponsorship payments are non-refundable once the payment information is provided and the funds are remitted.

LATE PAYMENTS

We are grateful for your sponsorship that provides holistic care for our babies, children and mothers. We understand circumstances may arise that delay your ability to make a payment on the set date. If you miss a payment, our friendly team will connect with you to help make arrangements for you to continue the good work that you've started.

If you are unable to make a payment for two months, and we're not able to connect with you to make alternative arrangements, unfortunately we will need to cancel your sponsorship so that we can ensure the consistent care of all of our babies. Of course, please feel free to reach out if something happens and you are unable to continue your sponsorship as we value you and would love to connect and pray with you.

TERMINATING YOUR SPONSORSHIP

If you choose to cancel your sponsorship for any reason, please contact our Watoto Global Support Office in the region where your sponsorship is administered and we would be happy to help. To cancel future sponsorship payments, notice must be given seven days prior to the payment due date. If payments are processed beyond the agreed stop date, Watoto will reverse the transaction through our bank or the payment service provider. In the case of deductions or transactions made in error on our part, we will incur the transaction fees.

GIFT POLICY

CAN I SEND GIFTS TO BABY WATOTO?

We love the generosity of our sponsors. Monetary gifts are welcome and will be pooled into a gift fund so that all our babies receive gifts on special occasions. If you'd like to make a special gift donation, please connect with the Watoto Global Support Office closest to you and specify the purpose of the gift.

For those who would like to send a physical gift, please mail those directly to the Watoto Office in Uganda at the following address to be inventoried and distributed appropriately and clearly specify on the package that it is for Baby Watoto:

Watoto Child Care Ministries, c/o Sponsorship Department, PO Box 26366, Kampala, Uganda

NOTE: It is advised that you refrain from mailing expensive parcels as these items must be cleared by customs in Uganda and unfortunately, there is a risk that valuable items could be seized.