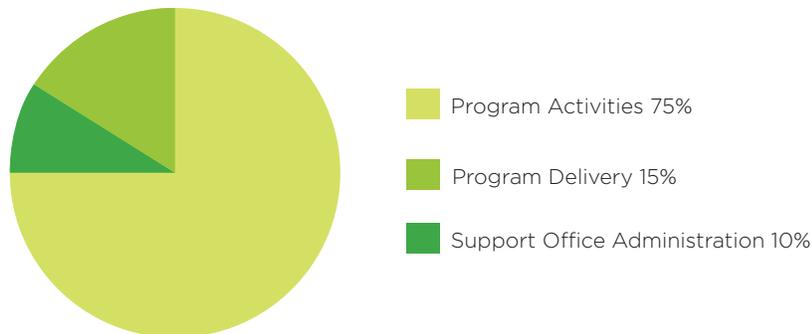


IMPACT OF YOUR NEIGHBOURHOOD MOTHER SPONSORSHIP

Thank you for your generosity. When you sponsor a Neighbourhood Mother, you help us provide adult literacy classes, discipleship, business skills training and job opportunities necessary for her to earn a living. While Neighbourhood Mother sponsorship is not for a specific woman, your support helps us restore dignity and hope to all of our Neighbourhood Mothers and their children.

This chart shows a breakdown of your sponsorship at work:



SPONSORSHIP TERMS OF SERVICE

COMMITMENT TO PRIVACY

Watoto respects the privacy of our sponsors, as well as that of the babies, children and mothers in our care. Each person has a right to be treated courteously, fairly and have their privacy protected, and we are committed to ensuring this happens.

Personal information is given in good faith by sponsors and donors, and will only be used to maintain or enhance their relationship with Watoto.

Similarly, Watoto protects our babies, children and mothers, providing only information deemed necessary and appropriate to foster the relationship with their sponsors.

PROTECTING YOUR INFORMATION

Watoto has procedural, physical and electronic safeguards to secure the personal information of our sponsors.

- We verify the security and privacy provisions of other organizations to whom we provide information about sponsors, including our bank, merchant services and mailing services (as applicable).
- We do not trade, share, rent or sell information that you provide to us with other organizations.
- Sponsors' personal information, whether collected on paper, stored on a database, or recorded on other means, will be collected and managed appropriately. Safeguards have been put in place to ensure this under the General Data Protection Regulation (GDPR).
- Secure Socket Layer (SSL) Encryption is used when collecting or transferring credit card information via the internet, ensuring a secure environment for the transfer of your confidential data from your browser to our financial institution using the latest encryption technology.

CORRECTING YOUR INFORMATION

Watoto is committed to keeping our records up to date, ensuring sponsors are able to easily update their personal information as needed.

When needed, our Watoto staff will clearly identify themselves when contacting sponsors, and all letters and marketing materials will contain the Watoto logo and contact details.

SPONSORSHIP TERMS OF SERVICE (CONTINUED)

RATES AND PAYMENTS

Sponsorship payments may be made monthly or annually. Here are the rates by country:

RATE PER MONTH: US \$38 / CAN \$41 / UK £23 / AUS \$43 / NZ \$48 / NO Kr 300 / SE Kr 300 / NL €29

RATE PER YEAR: US \$456 / CAN \$492 / UK £276 / AUS \$516 / NZ \$576 / NO Kr 3600 / SE Kr 3600 / NL €348

Unless other arrangements are made with our Watoto Global Support Office in the region where your sponsorship is administered, the sponsorship payment amount will be charged to your credit card monthly.

To make a sponsorship payment, you may:

- Pay by Visa, MasterCard or American Express
- Pay by direct debit from your checking or savings account
- Pay by check

For other payment options, please contact the Watoto Global Support Office in the region where your sponsorship is administered. All sponsorship payments are tax deductible. You will receive a statement at the end of the financial year for tax purposes.

NOTE: If you're in the UK, Gift Aid is reclaimed by the charity from the tax you pay for the current tax year. You will need to provide us with your address to identify you as a current UK taxpayer for these purposes.

REFUND POLICY

Sponsorship payments are non-refundable once the payment information is provided and the funds are remitted.

LATE PAYMENTS

We are grateful for your sponsorship that provides holistic care for our babies, children and mothers. We understand circumstances may arise that delay your ability to make a payment on the set date. If you miss a payment, our friendly team will connect with you to help make arrangements for you to continue the good work that you've started.

If you are unable to make a payment for two months, and we're not able to connect with you to make alternative arrangements, unfortunately we will need to cancel your sponsorship so that we can ensure the consistent care of all our Neighbourhood Mothers. Of course, please feel free to reach out if something happens and you are unable to continue your sponsorship as we value you and would love to connect and pray with you.

TERMINATING YOUR SPONSORSHIP

If you choose to cancel your sponsorship for any reason, please contact our Watoto Global Support Office in the region where your sponsorship is administered and we would be happy to help. To cancel future sponsorship payments, notice must be given seven days prior to the payment due date. If payments are processed beyond the agreed stop date, Watoto will reverse the transaction through our bank or the payment service provider. In the case of deductions or transactions made in error on our part, we will incur the transaction fees.

GIFT & CORRESPONDENCE POLICY

CAN I SEND GIFTS TO WATOTO NEIGHBOURHOOD?

We love the generosity of our sponsors. Monetary gifts are welcome and will be pooled to provide basic essential items and additional emergency relief to the women in our care as needed. If you'd like to make a special gift donation, please connect with the Watoto Global Support Office closest to you and specify the purpose of the gift.

CAN I WRITE TO THE NEIGHBOURHOOD MOTHERS?

Our Neighbourhood Mothers would love to hear from you and would appreciate your words of encouragement and prayers. All letters received will be read in devotions and classes throughout the duration of their training. Please understand that the women will not be able to write back because English is a second language, and part of your sponsorship is helping them learn to read and write. Additionally, the team's focus is on the care of the women and their children and so they would not be able to facilitate the logistics. Of course, if you choose to receive updates from us, we will share some of the incredible stories and photos of the women your sponsorship is impacting.